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## Category: Realtrader Community

### What is RTC?

RealTrader Community (RTC) is a social trading ecosystem whereby user can create social profile, interact with other user to discuss, share and learn trading ideas, strategies and utilize the collective wisdom of many to make a better judgment in related to financial markets. RTC is designed to let you discover trading ideas, showcase your talents to a large and active community of traders.

It is a gateway for public interest to tap into the biggest financial market liquidity which is estimated to worth \$1.2 Quadrillion the size. With RTC, user can perform autocopy trading which allow user to mirror the consistent winning traders. The advanced statistics features designed to analyze various statistical metrics to evaluate traders' performance in real time. You can finally have a quick access to our innovative financial charting tools which make easier for users to analyze the market and share it with the network.

### How to get started using RTC?

Update your Social Profile by fill in your identification details and view your Investable Attributes to examine your trading competency.

Users are encouraged to upload your profile photo, update your trading experience, share your trading strategy and your favorite trading quote. It best to promote as humanly as possible social ecosystem while promoting your social credibility and trust.

Social Wall is where you can publish your thoughts, comments and share articles of current

market updates. Like, Comment, Share and Follow with other users through real-time posting updates.

Choose your preferable Trader at the “Trader” tab and get connected.

Advance Statistics is the statistical visualization to represent the overall traders’ and investors’ performance.

Lists of Trader’ portfolios can be viewed at Portfolio which comprises one or multiple trading account to be autocopied.

Chart is the interactive view-only web-based chart use to assist the trading analysis. Easy and intuitive for beginner yet powerful enough for advanced chartists. Snapshot function, drawing tools and real-time live quote data.

User can now simply search for other users or symbols at “Search” bar provided.

What does Investor and Trader means?FAQ ID: 1003

The term `Investor` refers to who AutocopyTrade™ a Trader. The term Trader refers to an authorized

Trader who can be autocopied by Investor.

### **Why should I verify my email?**

In order to prevent any potential scams, you are required to verify your email by clicking on the link provided in your registered email.

### **Why should I upload my proof of address and identification documents?**

Here in RTC, we are taking security measures and adopted a clear customer acceptance policy. The Company has put in place Know Your Customer (KYC) programs as an essential element for service, risk management and control procedures. You may read more on this matter at <https://mocaz.com/legal-document/>

### **Why my document verifications are put “Under Review”?**

The verification of your documents is still pending and still under review from our Admin.

## Category: RTC Library

### 1) Terminology: **Know Your Terms**

The following terms shall have the following meanings herein:

- a) **“Contract”** refers to an AutocopyTrade agreement between two parties; Investor and Trader. The contract is legally-bound once the investor submit to AutocopyTrade their chosen trader. Clients must aware with the underlying risks regarding trading foreign exchange on margin carries a high level of risk and may not be suitable for all investors. The high level of leverage can work against you as well as for you.
- b) **“End-Contract”** is an AutocopyTrade agreement between two parties; investor and trader whereby the contract is terminated due to their ACTR condition or manually intervene by the clients.
- c) **“RealTrader Community (RTC)”** is a social trading ecosystem whereby user can create social profile, interact with other user to discuss, share and learn trading ideas, strategies and utilize the collective wisdom of many to make a better judgment in related to financial markets. It is the ecosystem where the investors connected with the profitable traders and has the ability to replicate the profitable trades made by the trader by Autocopy.
- d) **“AutocopyTrade® (AT)”** is the RealTrader Community ecosystem for investor to replicate the traders’ trade and where trader can leverage their personal trade for the benefit of the community by utilizing ACTR.
- e) **“Service”** is a RealTrader Community service which offered by the company on a complimentary basis to the Primary Services offered by the Company under its license.
- f) **“Account”** is a Client with unique username, email and phone number registered as RTC community.
- g) **“Client”** is a natural or legal person who has been accepted by the company as its client and to whom the company shall provide the primary services as per the terms and conditions. A client can be a trader or an investor.
- h) **“Inactive client”** is an archived trader’s account which had less than \$10 net deposit or have no trading activity within 10 trading days.
- i) **“Trader”** refers to an authorized account by the company to offer an Autocopy trading to the Investor.

- j) **“Investor”** refers to who AutocopyTrade” a Trader.
- k) **“Company”** refers to the company, MFM Securities Ltd
- l) **“RT Vault”** is a Client’s wallet which comprises Main Vault, AT Vault and Commission Vault. Main Vault is the funds available after deposit and may be withdrawn at a minimum amount of \$10. AT Vault debited from ACTR Profit Sharing derived from introducing Investor to Trader and Profit Sharing from Investor to Trader, whereby Commission Vault debited from affiliate commission.
- m) **“Auto-Controlled Trade Replication (ACTR)”** is an AutocopyTrade system that enable the investor to replicate their desired Trader’s trade with a full control. It comprises ACTR account type, customizable amount invested by the investors, position sizing and ACTR protective system.
- n) **“Net Deposit”** is the net balance of the ACTR account made during the activation period.

- o) "Self-trading" is a trade made by the investor using their respective ACTR account during activation period.
- p) "**Fund Under Management (FUM)**" is the amount of Investor's Fund performing AutocopyTrade at a time.
- q) "**Investable Attributes**" Traders at the RealTrader Community are given scores for what we called as Investable Attributes or in general, RTC Scoring. It is designed to measure your quality as a professional trader and in order to enhance the diversification in your trading portfolio.
- r) "**RTC Scoring**" All Traders are given scores for what we call investable attributes and, in addition, are given a general score called the RTC Score. It helps Investor for making their investment decision apart from the statistical information (Advanced Statistics) provided. The RTC Score will dictate their designated ranking as per Table 1. However, none of these features should act as a sole investment reference. Investor must aware with the underlying risks pertaining to AutocopyTrade before making and investment decision.

## Category: RTC Code of Behavior

### **Do's and Don'ts**

Most people live by their own morals and ethics. However, it seems that when it comes to social media and having a digital presence, some individuals believe that ethical behavior is moot. RTC social trading is now becoming more and more legitimate business in copy trading as well as their presence in financial trading world.

We are taught as we grow up through face to face interaction, experiences and lessons. So, does digital presence. We believe, it's vital to replicate our values and ethics into our social trading platform here at RTC. Thus, we encourage user to leverage our social RTC platform appropriately and engage user in the right manner.

### **Transparency**

As a business, an expert or professional in financial trading, or being a savvy investor, it is vital to stay transparent. Transparency is something that is sought after in the professional world. It's all about creating your digital credibility with your target audience, exchanging trade ideas, and respecting each other. If you don't stay transparent, you risk losing all you have built and your reputation could even be irreparably damaged especially when involving with AutocopyTrade.

We strongly encourage users to upload your profile photo, update your trading profile and consistently maintain your digital presence professionally.

### **Anonymity**

Everybody has a right to privacy. Social trading, on its own way anonymous already. Giving individuals the right to log on as anonymous can pose many problems especially when involving AutocopyTrade.

Here at RTC, users are bound to our Code of Conduct as stated in Clause 10, RTC General Risks Disclosure when it comes to engaging with the community.

Treat others as you would like to be.

This is like a “Golden Rule” and probably one of the most important ethical tips to stand by when it comes to social media. Promoting yourself up or convincing others to justify your personal judgement, negative feedback and constructive criticism won’t bring any good to the community.

If RTC is all about relationship building then why it seem ethical to treat your audience in a way that would make them feel annoyed?

There can be no harm done in being honest with your followers – in more cases than not they will appreciate and like you even more for being so.

## Category: RTC Account

### **Why my social posting has been removed?**

Since the world of social media is vast, the freedom of thoughts cannot be control. Hence, some sort of control advisory is needed. Thus, if we find any posting that violated, we will subsequently delete the posting.

//Any post might be deleted by our administrator for not being in line with the policy and was deemed not fit for the platform. For any inquiries, you may email us at [support@mocaz.com](mailto:support@mocaz.com)

### **How can I change my account detail?**

You may change your account detail by clicking on Settings and click on the preferred options to edit.

### **What is the requirement to delete my account?**

Clients may request for account deletion under the Setting and General area. Prior for deletion account submission, the ACTR account must have the remaining balance less than \$10 and no ACTR running ACTR activity.

### **Does RTC offer Islamic Accounts?**

We value transparency in Transaction and Information. There is NO Ghar ar and NO interest in our financial instruments and accounts. Buy/Sell on our system are on SPOT basis. Hence, we are confident that we comply with Sharia Law and policy of Islamic accounts.

### **What is my user ID?**

It is impossible to check for your user ID on the platform yourself. You may ask for your user ID from our respective Client Support Representative at [support@mocaz.com](mailto:support@mocaz.com)

### **Am I allowed to register more than 1 account?**

Yes. You may register more than 1 account for only selected Trading account types. For more information, you may reach us at our Live Chat or email us at [support@mocaz.com](mailto:support@mocaz.com)

### **How can I contact RTC Team?**

You may reach us at our Live Chat or email us at [support@mocaz.com](mailto:support@mocaz.com)

## **How can I track my open tickets?**

You may track your open ticket by contacting our Client Support Representative through our Live Chat or by emailing at [support@mocaz.com](mailto:support@mocaz.com) by giving the ticket ID number generated to you previously.

## **Category: AutocopyTrade and ACTR**

### **What is AutocopyTrade?**

AutocopyTrade is an innovative service enables copying or imitating the trade made by proven profitable and consistent traders in the world.

### **What are the requirements for you to be a Trader with RealTrader Community?**

There are no requirements. However, please ensure you have completed all required onboarding flow.

### **How to perform AutocopyTrade?**

Simply select your preferred traders from “Search” bar or “Top Ranking”. These features allow you to sort various traders’ performances according to your RTC rank, risk tolerance, experience, percentage gain and traders’ Autocopy activity. Click on your preferred

Trader profile. Predefined your AutocopyTrade™ setting, and click

AutocopyTrade™ button to submit. You will be redirected to your

\*SmartVault™ e-wallet.

\*Traders need to have a SmartVault e-wallet with minimum deposit requirement before you can start AutocopyTrade™.

### **What is an ACTR System?**

ACTR or also known as Auto-Control Trade Replication system is an Autocopy trade system that enable the investor to replicate their desired Trader's trade with a full control. It comprises ACTR account type, customizable amount invested by the investors, Position Sizing and ACTR protective system.

### **What is the difference between Investor and Trader?**

The term `Investor` refers to who AutocopyTrade™ a Trader. The term Trader refers to an authorized Trader who can be autocopied by Investor.

## **What are the risk to perform AutocopyTrade? How can we minimize them?**

It is always a risk when it comes to Financial trading. However, with the introduction of our ACTR's protective system; it gives a full flexibility for the follower to adjust the AutocopyTrade™ according to their risktolerance.

**MaxLot:** setting allow the Investor to pre-set the maximum lot to be executed throughout the Autocopy. Max Lot value must be in between 0.01 to 200.00 Lot.

**Max Drawdown:** setting allow the Investor to pre-set a maximum loss the Investor willing to risk. Max Drawdown value must be in between of 20-90%.

**Time-Freeze:** setting allow the Investor to freeze any Autocopy trades within a specific time period.

**Invalid Lot:** setting allow the Investor to enable any order that fill below the minimum lot size with a lot size fixed at 0.01.

## **What is the best ACTR parameter to choose?**

There are 4 ACTR position sizing which are predefined set up. These settings allow Trader to set an optimized executable trading Lot Size regardless of the size traded by the Traders. User may choose which position sizing suits their preferences.

**FIXED** setting enables Investor to fix the Lot Size being executed to their Trading Account. It is designed to duplicate a Trader which trades the same instrument consistently.

For example, a trader which consistently or 99.9% of time trade Crude Oil at the lot size of 0.01-0.05 range, may attract an Investor which prefer to follow on a fixed lot size of 0.03.

**FULL** setting enables Investor to duplicate the exact amount of Lot Size executed by the Trader. It may not be suitable with an Investor account, which has a different investment capital with the Trader's capital.

Therefore, Investor are strongly recommended to only use the Full setting with the same deposited capital or higher margin acquired compared to the traders. The setting is generally designed to duplicate an automated trading made by the

Trader using an Expert Advisor (EA) or commonly known as Robot Trading.

**DYNAMIC** setting allows Investor to define the lot size further by multiplying or dividing the Lot Size traded by the Trader. It allows the Investor to adjust and re-adjust the Lot Size dynamic due to the constantly changing of Trader's account capital.

**AUTOSCALE** setting enables Investor to duplicate Trader's position which automatically calculate the best Lot Size to be executed base on margin usage percentage derived from scaling both Investor and Traders' account trading balance. It is strongly recommended for new user.

NOTE: It is advisable for you to consult our authorized Trading Coach for assistance because each Trader may apply a different risks tolerance and trading strategies.

## How ACTR positing sizing being calculated?

Position Sizing allow Investor to have a complete flexibility and full control of their Autocopy trading. It comprises of Passive, Aggressive and Stop mode. Deposit made by the Investor, or what we called NET DEPOSIT (ND) will act as a margin to replicate the Trader's trades.

1. **FULL** setting: allows the Investor to executed the trades with the full amount of lot size traded by Trader.
2. **FIXED** setting: allows the Investor to fixed the executed trade with the fixed amount determine by the Follower prior to Autocopy.
3. **DYNAMIC** setting: permits the Investor to multiply their Trader's Lot size by 2 or divide by 2,3,4,5,6,7,8,9.
4. **AUTOSCALE** setting: allows the Investor to allocate their account balance to be copied in percentage. The percentage option varies from 100%, 70%, 50% and 30%. The formula to determine the Investor's executed Lot size is:

Investor's balance / Trader's balance \* lot size Trader

For example, if the Investor with an account balance of \$1000 choose to AutocopyTrade™ with an Autoscale 70% setting while the selected Trader has \$5000 account balance and execute 0.50 Lot trade, the Investor's lot size will be calculated as follow:

70% of follower's balance = \$700

Example:  $\$700 / \$5000 * 0.50 = 0.07$  Lot

5. **Trade by Growth**: allows investor to pre-set a specific growth target at the incremental value of 10% before the ACTR position size execute at Passive, Aggressive or STOP setting. STOP allow investor to unfollow the Trader's trade while Passive and Aggressive will be executed as below:

	Trader's Lot size (x)	Investor's Lot size (x)	
		Passive	Aggressive
<b>FULL</b>	1.00 Lot	$x / 2 = 0.50$ Lot	$x * 2 = 2.00$ Lot
<b>FIXED</b>	0.50 Lot	$x / 2 = 0.50$ Lot	$x * 2 = 1.00$ Lot
<b>DYNAMIC</b>	NA	NA	NA
<b>AUTOSCALE</b>	1.00 Lot	50-70%	150% - 200%

### **How will the profit sharing be withdrawn?**

Auto-Withdrawal™ referred as “AW” in Metatrader4 terminal’s history (Comment). This withdrawal only applies to Investor’s TRADING ACCOUNT when a profit positions closed greater than net deposit, ND. Auto-Withdrawal™ is 100% automated, maintained by Mocas Financial Markets Ltd.

For self-trade made by the Investor, the profit sharing will not be distributed based on the profit sharing system. Therefore, the losses incurred by the follower due to self-trading will affect your Net Deposit balance while any profit accrued will be 100% withdrawn to the Investor. Self-trading will be referred as “Manual Open” in Metatrader4 terminal’s history (Comment) while Trade Order by Trader will be referred as “ACTR”.

In the event of “Partial Cut” by the Trader, the ACTR order will be automatically closed in full lot position.

Traders for ACTR1000 and ACTR3000 are given an option to enable or disable Auto-Withdrawal™.

### **How is the ACTR profit sharing being distributed?**

The profit that you gain will be divided into AutocopyTrade™ Profit Sharing condition. This process is Auto-Withdrawal™\*. 100% out of the Investor profit gained from AutocopyTrade™ will be distributed to:

	<b>Investor's Profit (%)</b>	<b>Trader's Profit (%)</b>	<b>Profit Sharing Commission (%)</b>
<b>*Default</b>	80	10	10
<b>ACTR300</b>	*80	*10	*10
	70	20	10
	60	30	10
	50	40	10
<b>ACTR1000</b>	*80	*10	*10
	70	20	10
	60	30	10
	50	40	10
<b>ACTR3000</b>	*80	*10	*10
	70	20	10

\*Please note that any changes on Profit sharing distribution is allowed only ONCE a month.

### **How does RTC calculate the Top Ranked Traders?**

RTC calculates the scoring of the Top Ranked Traders and will display it on the ingenious RTCScoreing

– where it consists of 10 types of Investable Attributes.

### **How frequent RTC system updates the data?**

Real-time update as of the recent transaction.

### **Why I couldn't find my trading account in the ranking lists?**

We only display the overall Top 10 traders based on the following criteria:

Only account trading ACTR3000 that exceeds \$2000 will be displayed. Only account trading ACTR1000 that exceeds \$500 will be displayed. Only account trading ACTR300 that exceeds \$100 will be displayed.

Only account trading that achieve the highest gain in percentage, most copied and highest scoring will be listed.

### **How to select the best Trader to be autocopied?**

Users are given the option to select traders from the Traders' sorting – based on his/her performance, to choose the best Trader and starts AutocopyTrade™. It is advisable to consider the performance of the Trader based on their RTC scoring and further evaluate their statistical parameter on the Advanced Statistics page.

### **Can I ask the Trader for advice or recommendations?**

Yes. You may send a message privately to your preferred Traders/Investor for advices and recommendations.

**Can I copy more than one Trader?**

It is impossible to copy more than one Trader from one account. One account can only copy one Trader account. You can copy more than 1 trader if you have more than 1 account.

**Can I get my Trader's details?**

Yes, you can. You can get the Trader's details at the Traders profile.

### **Why are my ACTR trades not being copied?**

If you believe there is an error occurred in your trading activity, please contact our Customer Support Team in our Live Chat or email at [support@mocaz.com](mailto:support@mocaz.com)

### **How can I stop AutocopyTrade a trader?**

You can stop AutocopyTrade a trader by clicking the “End Contract” button your AutocopyTrade page.

### **What will happen when I stop AutocopyTrade a Trader?**

At this stage, your Autocopy will be detached. All copied (open position that is following a manager) position will be closed and all funds will be returned back to your main vault.

### **Does it cost me to AutocopyTrade?**

No. There is no cost for you incurred in order to AutocopyTrade. However, the profit that you gain will be divided into AutocopyTrade™ Profit Sharing condition.

### **What is “Fund under Management” (FUM)?**

“Fund Under Management (FUM) is the amount of Investor’s Fund performing AutocopyTrade at a time.

### **Can I copy a trader that is not listed in the rankings?**

Yes, you can. However, please bear in mind that all decision made in your trading activity is your responsibility.